



# AGENT REGISTRATION

*This is a full detailed guide on how to successfully register  
as an agent with us*

*[www.ramblersolutionscentre.com](http://www.ramblersolutionscentre.com)*

It is recommended to use either Chrome or Internet Explorer to minimize potential errors.

- **You will need to have the following information readily available**
  - ❖ *CSP ID of your IBO 872881*
  - ❖ *Call Center IB ID 122630*
- **Your primary email account open**
- **Contact email for the company for any questions or issues.**

[Click Here To Get Started](#)

## Sign-Up to Use the Arise Platform Today!

Deliver call center services from home using the Arise Platform. It's easier than you think!

### Select Your Country of Residence

To get you on the right path, please indicate the country in which you live.

United States  United Kingdom  Canada



Next >>

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United States  United Kingdom  Canada

### Is registering to use the Arise Platform right for you?

Please make sure you read this thoroughly.

- THIS IS NOT AN EMPLOYMENT OPPORTUNITY. I understand that by registering to use the Arise Platform I will not be an employee of Arise or any client and the services rendered through the Arise Platform do not establish any employment rights with Arise or any client. Services will be provided on an independent contractor basis. If you have chosen to work for a call center registered on the Arise Platform, your relationship with that company must be negotiated between you and the call center.

### Welcome to the Arise Platform



### Check Out This Getting Started Video!

Deliver call center services from home using the Arise Platform. It's easier than you think! We'd like to give you a proper welcome - watch the video above now!

- \*Complete all fields.
- \*Create your username & Password

*Your password **MUST** be at least 8 characters and contain*

- \*\*1 Cap letter*
- \*\*1 number*
- \*\*1 symbol*

**\*\*Document this information in a safe place**

Click "Next"

### Personal Information (i)

Provide some basic information about yourself. Do not include any punctuation marks (such as a period, comma, or hyphen) in your name. For your privacy. Click on the "i" to the right for more information on how Arise keeps your personal information secure.

---

Title

Name     
First Mi Last

State of Residence

Date of Birth  (?)

Gender

Email

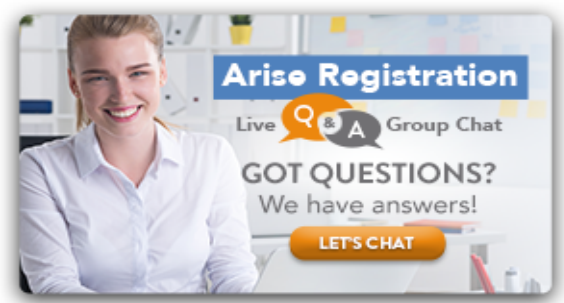
Confirm Email

Thanks for confirming your e-mail address! Once you click the "next" button below check your e-mail and follow the steps included to confirm you are registered to use the Arise Platform.

Username  (?)

Password  (?)

Confirm Password



[Next >>](#)

## Sign-Up to Use the Arise Platform Today!

Deliver call center services from home using the Arise Platform. It's easier than you think!

### Contact Information

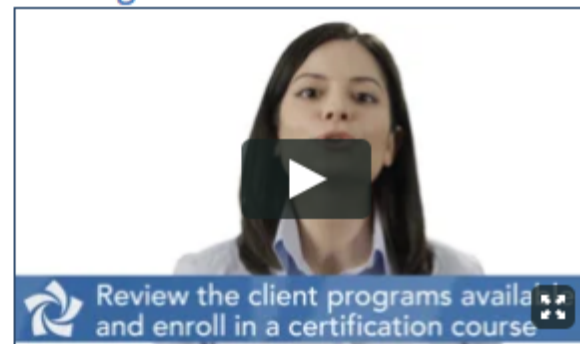
Address	<input type="text" value="127 Jeddie Ln"/>
Address2	<input type="text"/>
City	<input type="text" value="Davenport"/>
State	<input type="text" value="Iowa"/>
Zip/Postal Code	<input type="text" value="52722"/>
Home Phone	<input type="text" value="563-388-8735"/>
Mobile Phone	<input type="text" value="5632251562"/>



Notifications



### The Registration Process



#### Signing Up is Easy!

The registration process only takes a few minutes and is 100% online. The video above will walk you through the steps so that you can breeze through the registration process and begin working from home in no time!

### Contact Information

Address

Address2

City

State

Zip/Postal Code

Home Phone

Mobile Phone

### Additional Information

Did you learn about the Arise Platform from a call center or one of their agents?  ←

Enter referring agent ID (CSPID)  🔍

Referring agent

How did you hear about the Arise Platform?  ←

Please enter the highest level of education you have completed

Please tell us if you have experience in any of the following fields  ?

Is English your primary language?

Please let us know what other languages you are fluent in  ?

### The Registration Process



**Signing Up is Easy!**  
The registration process only takes a few minutes and is 100% online. The video above will walk you through the steps so that you can breeze through the registration process and begin working from home in no time!



Click "Next" on your screen

- Select "Yes" for the 1<sup>st</sup> question under "Additional Information"
- Enter the CSP ID given to you by the person that provided the registration link
- \*If you are military you will want to indicate that here.
- This is how you will be able to obtain 50% off of your 1<sup>st</sup> client enrollment.
- **Proper documentation will be required to be submitted to the Arise directly prior to the discount being applied**
- Please send an email to: [military@arise.com](mailto:military@arise.com), after completing your profile, with proof that you are either active military, a military spouse or a veteran.

# Military Affiliation

General info    Sign Now    **Can Center info**    Opportunity

---

**Congratulations on completing the Profile!**  
Your next step is to sign the Non-Disclosure Agreement (NDA).

**Submit General Information - Completed**

**Non-Disclosure Agreement**  
When you sign the non-disclosure agreement, you will be able to see a snapshot of clients and opportunities. Please note, the available opportunities are subject to change. NOTE: Chrome not recommended

**You are here**    **Sign Non-Disclosure Agreement (NDA)**    **Start Now >>**

**Select Independent Contractor Type**

**Select a Servicing Opportunity**

### Equipment Policy



**SYSTEM & EQUIPMENT POLICY**  
Download the minimum standards necessary to connect to the Arise Platform.

**DOWNLOAD**

- Once you have completed your “General Information” and click “Next” your screen should look like this.

- You are now in the process of signing your required agreements with the platform

- Click “Start Now”

# Signing your initial NDA (Non-Disclosure Agreement)





## Sign Non-Disclosure Agreement

### Instructions for signing the NDA

Below you may access and sign the Non-Disclosure Agreement. The Non-Disclosure Agreement is a contract through which the parties agree not to disclose information relating to Arise or any clients (including the client's customers) to third parties. Any information that is provided to you by Arise or any clients or otherwise in connection with your use of the Arise Platform must be kept confidential and cannot be shared with anyone. The confidentiality of information related to Arise and any clients must be maintained forever.

The above summary is general in nature and is not intended to be a comprehensive review of all of the terms. You should thoroughly review and understand this agreement prior to its execution.

### Please review the following documents

NDA	<a href="#">View and sign</a> <a href="#">View</a>
-----	--



#### Schedule Your Work Around Your Life

Terica is a work at home Mom using the Arise Platform.



#### Do You Have a Can-Do Attitude?

Hans Kahl, CEO of Kahl Center LLC, applied his military can-do attitude into building his business using the Arise Platform.

Click "View"

We encourage all agents to review the information within this document.

Here is a  
sample of the  
NDA

## Company NDA

3. Receiving Party shall use the Confidential Information received or otherwise obtained solely in connection with his or her certification as a Client Service Professional. Such Confidential Information shall not be used for any other personal or commercial purpose by the Receiving Party, or otherwise in any manner detrimental to Arise or any Arise Client or their businesses.

4. The restrictions of this Agreement on use and disclosure of Confidential Information shall not apply to information that:

- (a) Was publicly available at the time received by Receiving Party;
- (b) Becomes publicly available through no fault of Receiving Party subsequent to the time received by Receiving Party; or
- (c) Is identified by Arise or any Arise Client, as applicable, as no longer proprietary or confidential.

5. In the event Receiving Party is required by law, regulation or court order to disclose any Confidential Information, Receiving Party will promptly notify Arise in writing prior to making any such disclosure in order to facilitate Arise seeking a protective order or other appropriate remedy from the proper authority. Receiving Party agrees to cooperate with Arise in seeking such order or other remedy. Receiving Party further agrees that if Arise is not successful in precluding the requesting legal body from requiring the disclosure of the Confidential Information, it will furnish only that portion of the Confidential Information, which is legally required and will exercise all reasonable efforts to obtain reliable assurances that confidential treatment will be accorded the Confidential Information.

6. All Confidential Information disclosed under this Agreement (including information in computer software held in electronic storage media) shall be and remain the property of Arise or the Arise Client, as applicable. All such information in tangible form shall be destroyed or returned to Arise promptly upon request or the termination or expiration of this Agreement, and shall not thereafter be retained in any form by Receiving Party. All Confidential Information in any computer memory or data storage apparatus shall be erased or destroyed.

7. This Agreement shall become effective as of the date first written above and shall automatically expire upon the termination of Receiving Party's certification as a Client Support Professional (or if

By clicking the "Sign" button below, you are signing the document electronically and the agreement will be

legally binding.

Sign

Print

15. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument.

16. This Agreement shall be governed by and construed in accordance with the laws of the State of Florida without giving effect to principles of conflicts of laws and venue shall be in a court of competent jurisdiction in Broward County, Florida or the Southern District of Florida, as appropriate.

IN WITNESS WHEREOF, each of the parties hereto has caused this Agreement to be executed by its duly authorized representative.

ARISE:  
ARISE VIRTUAL SOLUTIONS INC.

*Robert Padron*

Print Name: Robert Padron  
Title: Chief Customer Officer

CLIENT SUPPORT PROFESSIONAL:

Print Name:

By clicking the "Sign" button below, you are signing the document electronically and the agreement will be legally binding.

Sign

Print

## Signing your document

- You MUST scroll to the very bottom to gain the ability to select "Sign"
- This is a valid agreement, please review it or print it out for later
- This is strictly between You, the agent and Arise. Other company exclusive documents will be sent later.

## Sign Non-Disclosure Agreement

### Instructions for signing the NDA

Below you may access and sign the Non-Disclosure Agreement. The Non-Disclosure Agreement is a contract through which the parties agree not to disclose information relating to Arise or any clients (including the client's customers) to third parties. Any information that is provided to you by Arise or any clients or otherwise in connection with your use of the Arise Platform must be kept confidential and cannot be shared with anyone. The confidentiality of information related to Arise and any clients must be maintained forever.

The above summary is general in nature and is not intended to be a comprehensive review of all of the terms. You should thoroughly review and understand this agreement prior to its execution.

### Please review the following documents

Documents	
NDA	 <a href="#">View</a>



#### Schedule Your Work Around Your Life

Terica is a work at home Mom using the Arise Platform.



#### Do You Have a Can-Do Attitude?

Hans Kahl, CEO of Kahl Center LLC, applied his military can-do attitude into building his business using the Arise Platform.

[« Previous](#)[Next »](#)

Once the green check mark is showing, click "Next"

## Joining Our Team

Here is where you will  
select to join our  
team.

Click “Start Now”

**Arise** Registration

My Profile | Logout  
User ID: 2399354 ? Online Help

General Info Sign NDA Call Center Info Opportunity

**You're almost finished!**  
You can now register your call center or indicate the call center you are working for.

Submit General Information - Completed

Non-Disclosure Agreement - Completed

**Select Independent Contractor Type**  
IMPORTANT: Please log out and log back into the portal once you have successfully completed all necessary steps to allow the system to refresh and move you onto the last and final process! NOTE: Chrome not recommended

You are here Submit Information Start Now >>

**Select a Servicing Opportunity**

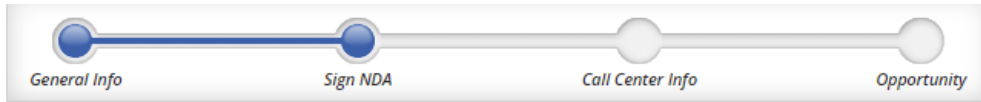
Notifications

**START YOUR OWN BUSINESS AND BE YOUR OWN BOSS**  
LEARN HOW

**REGISTERING AS AN AGENT**  
Looking to work for a micro-call center already using the Arise Platform?  
LEARN MORE

Privacy Policy | Registration FAQs | System & Equipment Policy  
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Arise



Notifications

## Select Independent Contractor Type

 <h3>Sole Proprietor</h3> <p><input type="checkbox"/> Select</p> <p>This is the easiest and most direct way to register. This is the best choice if you do not want to incorporate a company and do not want to work for somebody else.</p>	 <h3>New Call Center Business</h3> <p><input type="checkbox"/> Select</p> <p>The path if you already own a business or plan to hire additional agents to your company. An EIN and separate business banking account are required.</p>	 <h3>Agent Working For A Call Center</h3> <p><input type="checkbox"/> Select</p> <p>The call center you work for told you to select this option - You will need the company's FEIN or IB ID to complete the process.</p>
<ul style="list-style-type: none"> <li>• Easiest way to get started</li> <li>• Be an entrepreneur and enjoy being your own boss</li> <li>• Grow your business by taking on the clients you love</li> <li>• Pick your own schedule</li> </ul>	<ul style="list-style-type: none"> <li>• Be your own boss</li> <li>• Grow your business by taking on the clients you love and hiring additional agents</li> <li>• Be an entrepreneur by managing your company and the performance of your agents</li> <li>• Pick your own schedule</li> </ul>	<ul style="list-style-type: none"> <li>• Work for a call center</li> <li>• Perform customer support for great brands without the responsibility of running your own business</li> </ul>



**START YOUR OWN BUSINESS AND BE YOUR OWN BOSS**

[LEARN HOW](#)



**REGISTERING AS AN AGENT**

Looking to work for a micro-call center already using the Arise Platform?

[LEARN MORE](#)

To be an agent with us you will select “Agent Working For A Call Center” then click “Submit Request”

*Note: By selecting any other option you will not be an agent with us. You will be solely responsible for any and all needed support and additional request needed to be successful as an agent. If you have any questions, please **stop** here and contact the owner of the business you are set to register with.*

# Entering Our Company Info

- Here is where you will enter either the:

FEIN/Tax ID of the company

Or

The Company/IB ID

- Please make sure that the correct name of the company you are joining is displayed in the box

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
2. Your request will be forwarded to the call center company for confirmation. You will receive notification once the call center company has accepted your request, at which time you will be required to sign agreement with the call center company.
3. Sign the Non-Disclosure Agreement and Waiver.
4. These agreements will be forwarded to the call center company.

## Submit Call Center Information

**The next step is for the call center company to approve your registration, and you will receive notification at that time.**

\*The list of call center companies does not constitute an endorsement or recommendation by Arise, but is provided for informational use and your convenience. It is your responsibility to decide whether your association with a particular Call Center Company is right for you. These companies are in no way affiliated with or controlled by Arise and Arise does not assume any legal liability or responsibility for the acts or omissions of such companies. Arise encourages you to do your due diligence and background research before you join any call center company.

**IMPORTANT:** Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step – Selecting a Servicing Opportunity!

## Enter Call Center Company Information

To register as an agent of a call center in the Arise Network, please complete the requested information.

After you enter the FEIN or IB ID you must click the magnifying glass to populate the name of the call center.

Enter FEIN  

OR

Company Id  

Name of Call Center

Remember: Company is  
(Rambler Solutions Centre)  
IB / ID is (122630)

View a list of call center companies: [Click Here\\*](#)

Please enter the details of the call center company you are working for.

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**IMPORTANT:** Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step – Selecting a Servicing Opportunity!



## Enter Call Center Company Information

Name of Call Center

Change IB

## Agreements

Your registration must be confirmed by the call center you work for. You will not be able to view or sign the agreements below until such confirmation is received.

Agreements	
Agent Waiver 	<a href="#">View</a>
Agent NDA 	<a href="#">View</a>

1. The company you work for must acknowledge you as their agent before you can sign the paperwork.

2. After signing the paperwork, the company you work for must accept the paperwork before you can select an opportunity.

3. Once your paperwork is acknowledged, you must log-out then log back into the portal to select an opportunity.

- Once you have reached this point, we have received notification of your request to join us.

- We will process this request

<< Previous

Next >>



• Once you have been accepted by our company your view buttons will turn from grey to orange.

• Please click view on each one to complete your signature

[View a list of call center companies: Click Here\\*](#)

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
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**IMPORTANT:** Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step – Selecting a Servicing Opportunity!

### Enter Call Center Company Information

Name of Call Center  [Change IB](#)

### Agreements


**Your registration must be confirmed by the call center you work for. You will not be able to view the opportunity until such confirmation is received.**

Agreements	
Agent Waiver 	<a href="#">View</a>
Agent NDA 	<a href="#">View</a>

[← Previous](#) [Next →](#)

Privacy Policy | Registration FAQs | System & Equipment Policy

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Activate Windows.   
Go to Settings to activate Windows





# PENDING FINALIZATION

- Once you have signed your Agent Waiver and Agent NDA, you will be placed in “agent finalization.
- We will complete this process on our end.
- This will officially list you on our roster as a Client Support Professional

View a list of call center companies: [Click Here](#)\*

Please enter the details of the call center company you are working for.

1. Enter the FEIN or IB ID then click the magnifying glass and confirm the IB name matches the IB you have selected.
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**IMPORTANT:** Please log out and log back into the portal once you have successfully completed all of the necessary requirements below to allow the system to refresh and move you onto the last and final step – Selecting a Servicing Opportunity!





## Enter Call Center Company Information

Name of Call Center

[Change IB](#)

### Agreements

Your registration must be confirmed by the call center you work for. You will not be able to view the opportunity until such confirmation is received.

Agreements	
Agent Waiver 	 <a href="#">View</a>
Agent NDA 	 <a href="#">View</a>

[← Previous](#)

[Next →](#)

you as their agent before you can sign the paperwork.

2. After signing the paperwork, the company you work for must accept the paperwork before you can select an opportunity.

3. Once your paperwork is acknowledged, you must log-out then log back into the portal to select an opportunity.


- *Please confirm your email that you used to register on the portal.*
  - ❖ *Simply login to your email and search for: “Email Validation”*
    - ❖ *Complete all the steps listed within the email.*
  - ❖ *You will need to login with username and password in order to*  
*Get a successful verification*
- *Bookmark the Arise platform to your browser Homepage.*
  - ❖ Use this link: <https://portal.arise.com/>
  - ❖ Enter the username and password that you created during registration
    - ❖ Then bookmark the page

\*\*\*See images below

## Email Validation Inbox x



**Deploy Admin** <noreply@arise.com>

 to me ▾

Dear Jane P Anderson,

Thank you for adding/updating your email address to use the Arise Platform. In order to continue, you must validate your email address. Please click on the following link to verify your email address:

[Email Validation Link](#)

If you are unable to complete validation by clicking on the link, please complete your validation using the following steps:

1. Right Click on the Link.
2. Click on "copy shortcut".
3. Open Browser.
4. Paste the shortcut in address bar and click Enter.

Sincerely,

Arise Virtual Solutions

PLEASE DO NOT REPLY TO THIS EMAIL

This email is automatically generated and is not monitored for responses. If you have any questions, please navigate to [www.AriseWorkFromHome.com](http://www.AriseWorkFromHome.com) and review

----- NOTICE: The information contained in this electronic mail transmission is intended by Arise for the use of the named individual or entity to which it is this electronic mail transmission in error, please delete it from your system without copying or forwarding it, and notify the sender of the error by reply email or by

**RUN!**  
**Don't walk** to check  
out the **Global Media  
and Entertainment  
Company opportunity**  
available now!



### Portal Login

Password is case sensitive

[Forgot Username?](#)

[Forgot Password?](#)

LOGIN

### Congratulations!

This is the final step of the registration process. You will now have access to the Arise Portal. On the next page, you will see an overview of the client opportunities currently available. If you have not already done so, this is a good time to run the PC Check – to insure your systems and equipment meet the Arise policy standards.

✓ Submit General Information - Completed

✓ Non-Disclosure Agreement - Completed



### Select Independent Contractor Type

IMPORTANT: Please log out and log back into the portal once you have successfully completed all necessary steps to allow the system to refresh and move you onto the last and final process! NOTE: Chrome not recommended

Submit Information

Change My Selection >>

Join a call center on the Arise Platform

Update Info >>



### Select a Servicing Opportunity

You are in the final step of the registration process, selecting your first client opportunity! Select "Start" to move to the next page.

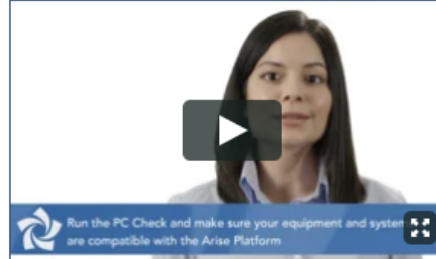
You are here

Select Client Opportunity

Start Now >>



### Equipment Information



# Selecting Your Client

- Once we have processed your request you will be able to refresh your screen and move into selecting your 1<sup>st</sup> client.
- Simply click “Start Now” to keep a view of what is currently available on the platform for immediate enrollment.

❖ **Note: It is recommended that all agents select a client for enrollment within the 1<sup>st</sup> 14 days of complete registration.**



# THE CLIENTS

- You will see a screen like this
- It will have details listed of the current clients that have upcoming class enrollment availability.
- To learn more information simply click the green “Info” button
- For unanswered questions contact the business owner that you are registered with.

The screenshot displays the Arise Enrollment portal. At the top, the Arise logo and 'Enrollment' title are visible. The user is logged out with ID 2399354. The main section is titled 'Available Opportunities' and features a filter set to 'All'. Three opportunities are listed, each with an 'Info' button and a 'Select' button. The first opportunity is for 'General Client Info' with a course cost of \$79.00 and a start date of 7/29/2019. The second is for 'Score a goal by providing customer support to sports enthusiasts and athletes nationwide' with a course cost of \$149.00 and a start date of 7/1/2019. The third is for 'Enterprise is worldwide leader in the car rental industry' with a course cost of \$149.00 and a start date of 7/8/2019. On the right side, there is a 'Notifications' section with 2 notifications, an 'Enroll today. It's easy!' banner with a video player, a 'HOW TO ENROLL IN A CLIENT PROGRAM' banner with a 'DOWNLOAD' button, and a 'NEW USER INFORMATION SESSION' banner with a 'REGISTER' button. The footer contains a 'Privacy Policy' link, copyright information for 2018 Arise, and the Arise logo.

Arise Enrollment

Logout  
User ID: 2399354

Online Help

## Available Opportunities

Filter All

General Client Info will be listed here for any current client the has Openings for agents

\*Opportunity closes 6/28/19\*

Type: Cust Svs Course Cost: \$79.00  
Min. Service Interval: 15.00

Classes Start: 7/29/2019

Info Select

- \*NEW START DATE\*

Score a goal by providing customer support to sports enthusiasts and athletes nationwide - \*NEW START DATE\*

Type: Cust Svs Course Cost: \$149.00  
Min. Service Interval: 15.00

Classes Start: 7/1/2019

Info Select

Enterprise is worldwide leader in the car rental industry. Agents will be ineligible if they have previously serviced Enterprise. Most available hours are evening hours.

Type: Cust Svs/Sales Course Cost: \$149.00  
Min. Service Interval: 15.00

Classes Start: 7/8/2019

Info Select

Notifications

### Enroll today. It's easy!

Arise

CLIENT CERTIFICATION COURSES

Before enrolling in a client program, agents must take and successfully complete a client certification course.

These courses start at \$95.

By clients in order to be able to service their account information on this clients systems that will be used by agents as well as the performance metrics and on the track and other information about the client.

### HOW TO ENROLL IN A CLIENT PROGRAM

Get details on how to select a client program

DOWNLOAD

### NEW USER INFORMATION SESSION

Get all of your questions answered!

REGISTER

Privacy Policy

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Arise



*YOU ARE NOW A  
REGISTERED AGENT*